OptumServe federal prime contract vehicles

OptumServe™ is the federal health services business of Optum® and UnitedHealth Group®. Together with our subsidiaries Logistics Health Inc. and The Lewin Group, we partner with the Departments of Defense, Health and Human Services, Veterans Affairs and other organizations to help them achieve their missions. By providing solutions in health policy research and consulting, health IT, data and analytics, health care operations and military and Veteran health services, OptumServe is proud to support federal agency efforts to modernize the U.S. health system and improve the health and well-being of those they serve.

Advantages of using OptumServe Indefinite Delivery, Indefinite Quality (IDIQ) contracts

- Delivers health care services and technology through a streamlined acquisition process
- Reduces procurement lead time and speeds service delivery
- Simplifies ordering process and reduces paperwork
- Enables agencies to procure leading technology efficiently through upfront selection of qualified bidders
- Provides a wide selection of commercial items and advanced technologies
- Offers predetermined fair and reasonable prices
- Allows execution without protest

Types of service

Contract vehicles	Sponsor	Who can use	Analytics & data management	Application & software development	Behavioral health services, EAP and consulting	Business process services	Data center & storage	Desktop management	Enterprise architecture	Evaluation & information services	Information security	Help desk / call center services	IT outsourcing & O&M	Management & consulting services	Modeling, simulation & analysis	Policy analysis & assessment	Program management	Research & development	Strategy & planning	System engineering & integration	Test & evaluation	Training
GWAC																						
GSA Alliant 2	GSA	All Federal and DoD	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
Chief Information Officer - Solutions Partners 3 (CIO-SP3)	NIH NITAAC	All Federal and DoD	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
Multi-agency																						
GSA Schedule 738X	GSA	All Federal and DoD			✓																	
GSA Schedule 70 - IT	GSA	All Federal and DoD	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
GSA PSS Schedule 874 - MOBIS	GSA	All Federal and DoD	✓		✓					✓				✓	✓		✓	✓	✓			✓
Program Support Center (PSC)	HHS	All Federal and DoD	✓							✓				✓	✓	✓	✓	✓	✓		✓	
Readiness and Health Directorate of the Bureau of Medicine and Surgery (BUMED)	Navy	Navy and USMC	✓							✓				✓	✓	✓		✓	✓			
GSA PSS Schedule FABS 520	GSA	All Federal and DoD	✓																			
Agency specific																						
CMS Strategic Partners Acquisition Readiness Contract (SPARC)	CMS	HHS	✓	✓			✓			✓		✓	✓	✓			✓				✓	✓
CMS RMADA	CMS	HHS	✓							✓				✓	✓	✓		✓	✓		✓	
Health Resources and Services Administration (HRSA) Evaluation Studies Domains 1 and 2	HHS	HSRA	✓							✓				✓	✓	✓			✓			✓
AHRQ Action III	AHRQ	AHRQ	✓							✓						✓		✓	✓		✓	
ASPE Disability, Aging and LTC Policy and Data Analysis	HHS	ASPE	✓							✓				✓	✓	✓			✓			
DHS EAGLE II - FC3	DHS	DHS																			✓	
CMS Measure and Instrument Development and Support (MIDS)	HHS/ CMS	CMS	✓							✓							✓	✓	✓		✓	
HHS SAMHSA – Domain 3	SAMHSA	SAMHSA	✓													✓			✓			

OptumServe IDIQ Vehicles

Governmentwide acquisition contracts (GWACs)

GSA Alliant 2
GSA's Alliant 2 contract offers flexible information technology solutions to all federal agencies through performance of a broad range of services, which may include the integration of various technologies critical to the services being acquired. This flexible contract vehicle supports all contract types.

NIH/NITAAC CIO-SP3
The NIH/NITAAC CIO-SP3 GWAC offers a wide range of IT solutions for all federal agencies but with a particular focus on health-related IT solutions. This flexible contract vehicle supports all contract types.

Multi-agency IDIQ contracts (MACs)

GSA Schedule 70, Information Technology (IT) Services
This vehicle provides a flexible contract for purchasing a wide range of information technology products and services across all federal agencies and state governments. (SIN) 132-51, 62, 33, 34, 32 and 132-56.

GSA PSS Schedule 874, MOBIS
This schedule offers a full range of management, consulting, and training services across all federal agencies. It is designed to allow federal agencies to begin or continue management, organizational and business improvement efforts.

GSA Schedule 738X
GSA's Schedule 738X addresses the full spectrum of professional counseling, Veterans readjustment and behavioral health services, and comprehensive employee assistance services. Specific services include physical/occupational/educational and vocational therapy, and outpatient recovery; personal and family support; wellness coaching; psychotherapy; and telemental health counseling services which augments treatment and improves patient access using telehealth channels. This flexible contract vehicle supports all federal agencies.

GSA PSS Schedule FABS 520
GSA Schedule 520 addresses recovery audits. Audits performed to recover funds resulting from overpayments, duplicate payments and underpayments.

HHS Program Support Center (PSC)
PSC offers over 40 services to HHS and other federal agencies and operates on a competitive fee-for-service basis in five key markets: administrative operations, real estate and logistics, financial management, occupational health and procurement management. PSC is the largest multi-function shared service provider to the federal government.

The Readiness and Health Directorate of the U.S. Department of the Navy's Bureau of Medicine and Surgery (BUMED)
This contract provides support services on behalf of BUMED in its mission to support the management of readiness and health of the U.S. Navy and Marine Corps. There are currently 12 programs within BUMED's Readiness and Health Directorate: Integration Support, R&D, Women's Health, Pharmacy, Health Records Management, Medical Home Port, Integrated Care Management, Dental Clinical Community, Behavioral Health Integration, Navy Comprehensive Pain, Clinical Communities Management and Operational Medicine.

Agency-specific IDIQ contracts

CMS Strategic Partners Acquisition Readiness Contract (SPARC)
The Strategic Partners Acquisition Readiness Contract (SPARC) is used to provide strategic, technical, and program management guidance and support services, to facilitate the modernization of CMS business processes and supporting systems. It is available to all components within the Centers for Medicare and Medicaid Services (CMS) and all Health and Human Services (HHS) Operating Divisions to procure IT System development services, from end to end.

HHS Health Resources and Services Administration Evaluation Studies (HRSA)
This vehicle is a contracting mechanism for high-priority, short-term evaluation studies, evaluation and information syntheses, policy and environmental assessments, and performance measurement tools and systems in support of various programs and divisions within the Health Resources and Services Administration (HRSA) under Domain 1 and Domain 2.

CMS Research, Measurement, Assessment, Design, and Analysis 2 (RMADA 2)
RMADA 2 provides analytic support and technical assistance activities that support models and demonstration programs created or derived under the auspices of the Patient Protection & Affordable Care Act (ACA), the Medicare Access and CHIP Reauthorization Act (MACRA), other non-ACA statutes and future health reform legislation. The demands of new reforms created under ACA have redefined the way CMS approaches and conducts research activities, model testing, and demonstrations affecting Medicare, Medicaid, CHIP and uninsured populations. The RMADA 2 IDIQ contract provides CMS with a robust tool to meet these needs and opportunities.

AHRQ ACTION II and ACTION III
These vehicles provide field-based delivery system research. The task orders involved support and study the development and testing of interventions designed to improve care delivery as well as the dissemination and implementation of successful care delivery models in diverse care settings.

DHS EAGLE II

The DHS Eagle II provides a full range of services and solutions in support of developing, implementing, and maintaining technology to support DHS business functions. FC 3 provides independent test, validation, verification and evaluation solutions.

ASPE Disability, Aging and Long-Term Care Policy and Data Analysis (DALTCP)

DALTCP supports policy development and analysis; demonstration and evaluation design; program assessment and evaluation; and data infrastructure development and modeling for ASPE.

CMS Measure and Instrument Development and Support (MIDS) Contract

The MIDS contract is used to develop outcome, process, structural, cost and composite quality measures that are reflective of quality care across a wide range of health care settings. Its purpose is also to support collecting data that could be used to trend quality related to patient care for those patients who receive services across settings, as well as other uses related to cross-setting analysis.

HHS Substance Abuse Mental Health Services Administration (SAMHSA)

Domain 3 provides program and analytical support services, policy analysis, short term analyses, technical assistance, and support for SAMHSA information and related programs.

About OptumServe

OptumServe is the federal health services business of Optum and UnitedHealth Group. We provide health services and proven expertise to help federal agencies tackle some of the biggest challenges in health care. We partner with the Departments of Defense, Health and Human Services, Veterans Affairs and other organizations to modernize the U.S. health system and improve the health and well-being of the people they serve.

For more information about OptumServe prime contract vehicles, please contact:

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