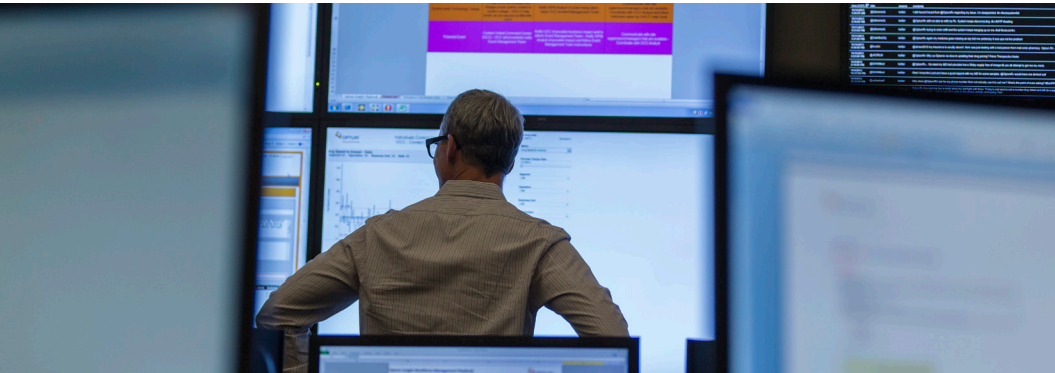# NITAAC CIO-SP3 Services

About CIO-SP3

The CIO-SP3 GWAC is a 10-year, $20B Indefinite Delivery, Indefinite Quantity (IDIQ) contract designed to permit the Department of Health and Human Services (DHHS) and all other federal agencies to acquire a wide range of IT services and solutions. Managed by NITAAC, a designated Federal Executive Agent authorized to provide federal civilian and DoD agencies with GWAC vehicles, the CIO-SP3 is a unique, streamlined and comprehensive GWAC.

The CIO-SP3 scope is broad enough to encompass any IT requirement, the ceiling is high enough to accommodate the most complex enterprise solutions, and the contract is agile and flexible enough to accommodate customized needs from unique terms and conditions to modular contracting. CIO-SP3 allows for streamlined planning, acquisition, and deployment of large-scale IT program requirements.

How to place an order

NITAAC designed the CIO-SP3 Contract for ease of use, with a streamlined process for placing task orders:

Submit your task order requirements through NITAAC. Contract specialists will perform a comprehensive assessment for scope, clarity, and other factors within 24 hours to ensure qualified responses. Upload your request for proposal (RFP) into e-GOS, NITAAC's automated competition and management system, and in less than 10 minutes it will be automatically distributed to qualified contract holders. Requests for information (RFI) and Q&A's can be accomplished within the system, which an agency can use as a database of record.

A summary of CIO-SP3 advantages:

- Broad IT services scope – 10 task areas provide comprehensive IT services;
- Available to all federal agencies – As a GWAC, all civilian and DoD agencies may participate;
- Streamlined acquisition and fast provisioning – ability to use simplified evaluations at the task and delivery order level, resulting in significant savings in time, money, and resources;
- 0.65% contract fee – no additional charge for value-added services;
- Support all contract types – FFP, CPFF, CPAF, CPIF, T&M, Hybrid;
- Secure, proven web-based ordering and management systems;
- Highly cost competitive with 137 pre-negotiated labor rates; and
- Support CONUS and OCONUS Projects – CIO-SP3 provides global support services.

For more information, visit www.nih.gov/nitaac

Broad IT task areas

CIO-SP3 includes the following 10 task areas that ensure the CIO-SP3 GWAC provides innovative and secure solutions for agencies across the federal government and initiatives as diverse as Cloud Computing, Cyber Defense, and Health IT.

- Task area 1: Biomedical research and health care
- Task area 2: Chief information officer support
- Task area 3: Imaging
- Task area 4: Outsourcing
- Task area 5: IT operations and maintenance
- Task area 6: Integration services
- Task area 7: Information assurance
- Task area 8: Digital government
- Task area 9: Enterprise resource planning
- Task area 10: Software development

OptumServe Technology Services (a part of Optum Inc.): Delivering cost savings, improved efficiency for government IT projects

Optum® is a leading health services and innovation company dedicated to helping make the health system work better for everyone. With more than 180,000 people collaborating worldwide, Optum combines technology, data and business expertise to improve the delivery, quality and efficiency of health care. For government agencies, OptumServe Technology Services, provides IT and consulting services and delivers solutions that support millions of users in highly secure, scalable environments:

- Software and cloud application engineering
- Security and privacy solutions
- Software quality assurance
- Data management
- Managed business services

Our clients include but are not limited to the Centers for Medicare and Medicaid Services (CMS), the National Institutes of Health (NIH), the Food and Drug Administration (FDA), and the Department of Veterans Affairs (VA).

About the OptumServe CIO-SP3 team

To ensure the comprehensive skills and breadth required of the CIO-SP3 contract, OptumServe Technology Services created a team that ensures we have the ability to support all CIO-SP3 task areas with proven skills and a deep resource pool. Led by OptumServe and our proven Federal Health IT performance, we have assembled a team based on a number of proven partnerships — a mix of both the general and niche solution providers; support for both CONUS and OCONUS efforts; and a proven Task Order Management process.

The OptumServe Partners

- Alvarez & Marsal
- Apex Systems Inc.
- Companion Data Services
- Cormac
- DocFinity
- eGlobalTech
- FEi Systems
- Gsecurity
- Hyland Software
- Johns Hopkins University
- Johnson Controls
- Kloud Data
- Knight Point Systems
- L&M Policy Research
- Optum
- Oracle
- PGBA, LLC
- PPS Infotech
- Reflection Tech
- Sapient
- Scope Infotech, Inc.
- Seeds of Genius
- Siemens
- Technatomy
- Teradata
- Wiltech Systems Group, Inc.

For more information, please contact:

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